



**ZUCI SYSTEMS MAGNIFIES THE SPEED AND QUALITY OF HR FUNCTIONS
OF A F500 COMPANY USING **ROBOTIC PROCESS AUTOMATION****

CASE STUDY

RPA FOR E2E HR PROCESS



A global leader in optimized resource management services magnifies Speed and Quality of its HR functions multifold.

PROBLEM STATEMENT

The client is one of the largest optimized resource management providers in the world. With nearly 171,000 employees worldwide, the group designs and provides water, waste, and energy management solutions that contribute to the sustainable development of communities and industries.

With the monumental increase in the size of their employees every year, the client faces challenges within its HR functions. The current employee onboarding process carries multiple applications and documents from tons of applicants and aligning them all, from multiple tools make the HR processes complex. Also, manual processing of these applications leaves HR teams with difficulty in efficiently utilizing their time and handling the tremendous volumes of transactions.

The client evaluated the operational processes for cost, speed, quality and, staffing. RPA was chosen as a solution to this problem and was looking out for an RPA implementation partner who could ease the process and bail them out of this complexity.

BUSINESS GOALS



Magnify speed and quality of HR processes multifold times



Minimize the manual efforts and errors in processing applications



Scale down business risks and the time to implement RPA

HOW ZUCI SYSTEMS HELPED



Zuci identified the scope of automation and offered the strategy to realize a good return on investment on RPA



RPA team at Zuci diagnosed workflow processes that need to be automated during the scope of the study



Helped the customer with the end-to-end installation of Automation Anywhere RPA bots



Deployed unattended Intelligent bot workforce that processed the areas within HR functions



Set up scheduler to continuously monitor the unattended bots and subsequent actions to complete the hiring process



BUSINESS OUTCOME

80%

reduction in manual employee
onboarding process hours



100%

scalable through peak times

0

error rates

ROI realized in

6 months

PROCESSES AUTOMATED



End-to-end Hiring workflow process



Release offer letters to candidates and HR stake holders upon successful interview process



Monitor acceptances of offer letters and follow up with welcome mailers



Verification process - Background (BG) and Physical fitness



Completion of hiring process based on the BG and physical fitness report



HOW CAN YOU LEVERAGE RPA FOR YOUR BUSINESS

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